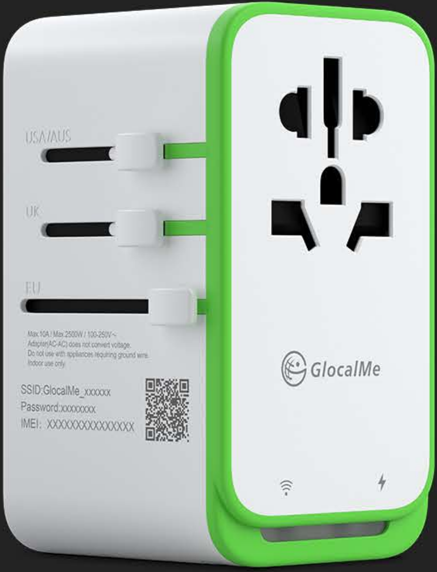
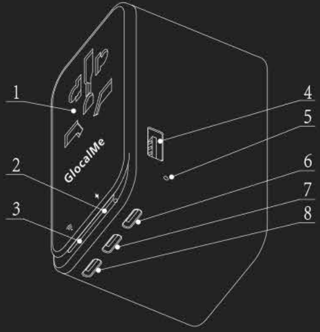
RoamPlug

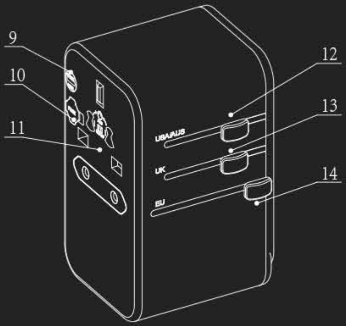
User Manual V1.0

01/Product description


USA/AUS
UK
EU
Max.10A / Max.2500W / 100-250V~
Adapter(AC-AC) does not convert voltage.
Do not use with appliances requiring ground wire.
Indoor use only.
SSID:GlocalMe_xxxxxx
Password:xxxxxxxx
IMEI: XXXXXXXXXXXXXXXX
GlocalMe

【Product overview】





1.Modular Socket Panel	8. USB-C3 input&Output DC5V/2A port
2. Power Indicator	9. Backup fuse
3. Wi-Fi Indicator	10. Fuse
4. USB-A1 charging port	11.Changeover plug
5. resetting key	12. American plug/Australian plug
6. USB-C1 charging port	13. British plug
7. USB-C2 charging port	14. European plug

【Indicator status】

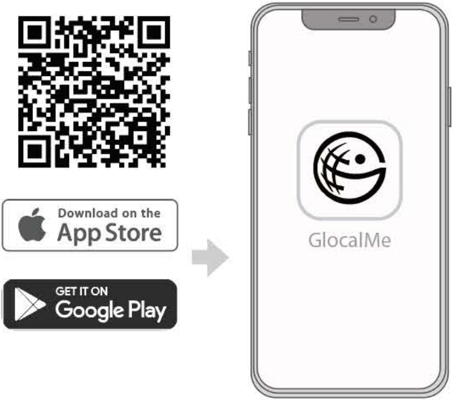
LED Indicator Type	Status	Remarks
Power Indicator	On off	Connector connection and power supply good Connector not connected, or not powered
Wi-Fi Indicator	Constant on Flash(fast) Flash(slow)	Ready for internet connection Wireless firmware upgrade Service Error,Check the app

02 /Method of Application

How To Use GlocalMe Cloud SIM Service?

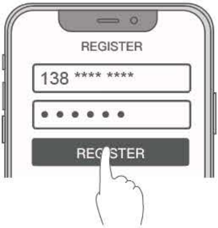
1. Download GlocalMe APP

- Download and install GlocalMe app on your mobile phone


Download on the App Store
GET IT ON Google Play
GlocalMe

2. Create a GlocalMe Account (In App)

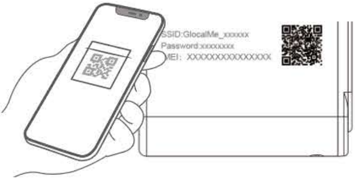
- Click【Login】-【Register】
- Follow the steps to register an account(You can register using an email or mobile number)



3. Link Device with GlocalMe App

- Open GlocalMe App and click【My Device】-【Link Device】

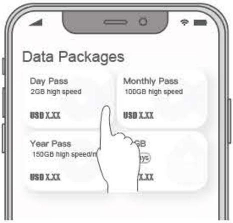
- Scan the device QR-code



Note: The information in the user manual is based on the actual software

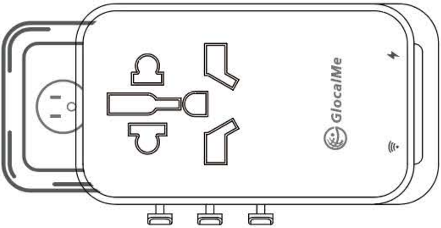
4. Purchase In-App GlocalMe Data Plans

- Choose the data plans that suit your needs, Restart the device after purchasing flow package. (Skip this step if you have already ordered a data plan with the purchase of your device)

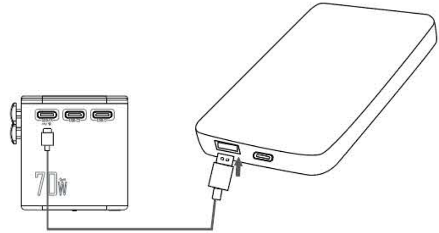


5.Turn on the device and wait until the Wi-Fi indicator is on

- Method 1 Plug it in

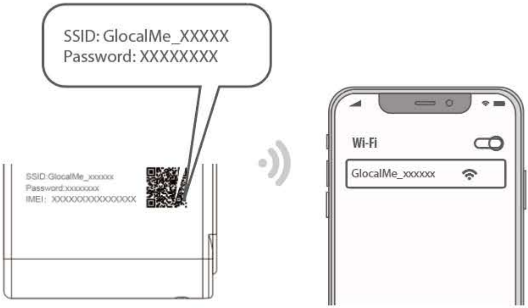


- Method 2 Insert the charger into the USB-C3 port (above 5V-2A)



6. Connect To Wi-Fi

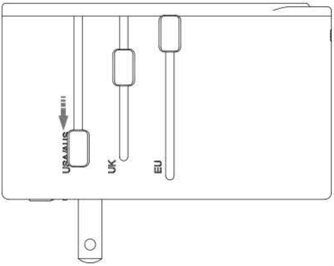
- Find the WiFi name and password on your device
- Open mobile wireless network search and connect to GlocalMe WiFi



03/How to use a converter socket?

Note that the built-in multi-country plug is suitable for different countries, and the corresponding plug is matched according to the socket standard used To ensure safe use, only one plug can be pushed out at a time.

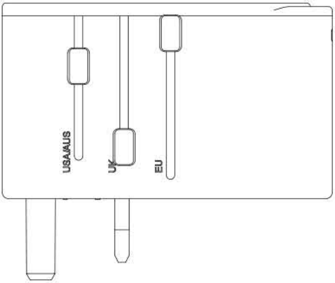
1. American plug/Australian plug



Press the button and continue to push down the product as marked"USN/AUST" plug, release the button after the plug is pushed to the bottom,Make sure the key has a pop-up lock pin.

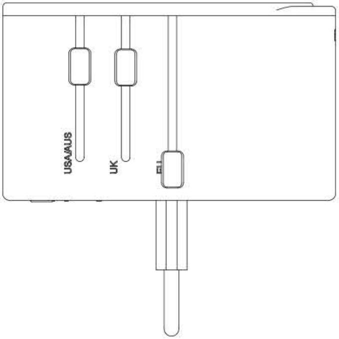
After the plug is pushed to the bottom, release the key and rotate the pin piece into the shape of "\ /". Please make sure that the key has a spring locking pin.

2. British plug



Press the button and continue to push down the "UK" plug marked on the product, When the plug is pushed to the bottom, release the key. Make sure the key has a spring locking pin.

3. European plug

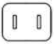


Press the button and keep pushing down the "EU" plug on the product, After the plug is pushed to the bottom, release the key. Please make sure that the key has Spring the locking pin.

Remind:

1. The converter socket can support the following plugs:

Tyep A,B,C,E,F,G,I,J,L,N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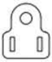
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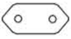
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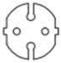
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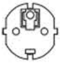
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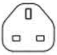
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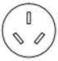
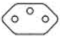

Type I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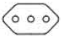
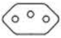
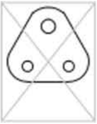
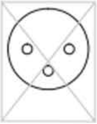

Type L


Type N


Type D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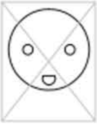
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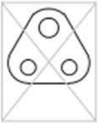
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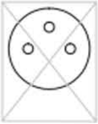
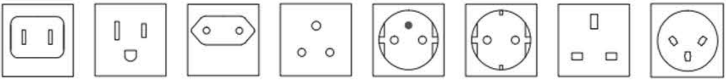
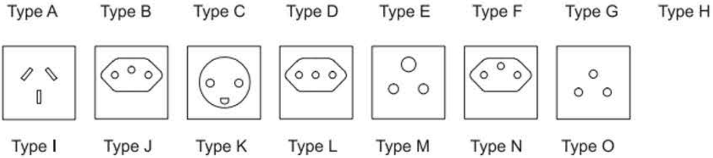

Type O

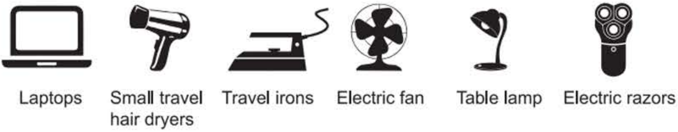
2. The adapter plug can support the plug socket:

Tyep A,B,C,D,E,F,G,H,I,J,K,L,M,N,O

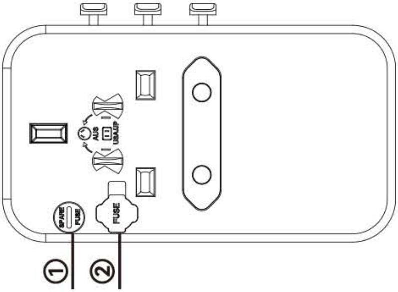




3. This device is suitable for most electronic appliances, it can be adapted to such as laptops, digital cameras, tablets, smart phones, small travel hair dryer and small travel iron.



04 / How do I replace a fuse



Remove the fuse cover with a hard conical object

1. Then take out the safety tube cover ②, put it into the position ①, The product can be used normally.
2. You can also replace it with a new fuse,Specification: 250V 10A, size: 3.6x10mm.

Notice:

1. Before replacing the fuse, please confirm whether the fuse is burned due to overload, and remove it from the product first All load equipment.
2. Please confirm whether there is water flowing into the product, which will cause short circuit to burn the fuse.
3. Please confirm whether the product burns the fuse because it has not been used for a long time and is wet.

05 /Charger specifications and usage

1. The USB port can charge a variety of devices such as cameras, mobile phones, tablets, game consoles, headphones, and power banks

Cameras

Smartphones

Tablets

Portable Game Console

Headsets

Power banks

Charger interface output power

Single-port output mode

output port	Nominal voltage	Maximum power
USB-C1	C1：5V/3A，9V/3A，12V/3A，15V/3A，20V/2.25A	45W
USB-C2	C2：5V/3A，9V/3A，12V/3A，15V/3A，20V/3.25A	65W
USB-C3	C3：5V/2A	10W
USB-A	A：5V/3A，9V/2A，12V/1.5A	18W

Multi-port output mode

C1+C2	C1：5V/3A，9V/2.22A，12V/1.67A	20W
	C2：5V/3A，9V/3A，12V/3A，15V/2.67A，20V/2A	40W
C1+C3	C1：5V/3A，9V/3A，12V/3A，15V/3A，20V/2.25A	45W
	C3：5V/2A	10W
C2+C3	C2：5V/3A，9V/3A，12V/3A，15V/3A，20V/2.25A	45W
	C3：5V/2A	10W
C1+A	5V/3A(total)	15W
C2+A	C2：5V/3A，9V/3A，12V/3A，15V/2.67A，20V/2A	40W
	A：5V/3A，9V/2A，12V/1.5A	18W
C3+A	C3：5V/2A	10W
	A：5V/3A，9V/2A，12V/1.5A	18W
C1+C2+A	C1+A：5V/3A(total)	15W
	C2：5V/3A，9V/3A，12V/3A，15V/2.67A，20V/2A	40W
C1+C2+C3	C1：5V/3A，9V/2.22A，12V/1.67A	20W
	C2：5V/3A，9V/3A，12V/3A，15V/2.67A，20V/2A	40W
	C3：5V/2A	10W
C2+C3+A	A：5V/3A，9V/2A，12V/1.5A	18W
	C2：5V/3A，9V/3A，12V/3A，15V/2.67A，20V/2A	40W
	C3：5V/2A	10W
C1+C3+A	C1+A：5V/3A(total)	15W
	C3：5V/2A	10W
C1+C2+C3+A	C1+A：5V/3A(total)	15W
	C2：5V/3A，9V/3A，12V/3A，15V/2.67A，20V/2A	40W
	C3：5V/2A	10W

05 /Charging protocol

C1/C2: PD3.0, 2.0, QC4.0, 3.0, 2.0 , FCP, AFC, Apple, PPS, BC1.2

A1: QC3.0, 2.0 , FCP, AFC, Apple, BC1.2

C3: BC1.2

06 /Technical Specification

Product Model: GLMX23A04 Brand: GlocalMe

packing list: Device*1, User Manual *1

Appearance material: high temperature and flame retardant PC materia

Size: 90.3*55*53.3mm

USB single port output: 20V.3.25A(max)

Nominal voltage: 100-250VAC 50/60Hz

Maximum Current: 10A

Maximum Power: 100-250V~ 10A Max,2500W

FDD-LTE: B1/2/3/4/5/7/8/12/13/17/18/20/25/26/28/66

TDD-LTE: B34/38/39/40/41(194M)

WCDMA: B1/2/4/5/8

GSM: 850/900/1800/1900

Maximum wireless connections: 10

07 /Q&A

1.Q: WiFi indicator light flashing what to do?

A: If it still flickers after 5 minutes of startup, please connect the APP, check the status reminder, and operate according to the reminder

2.Q: What if the charging light is not on?

A: Check whether the plug is in good contact with the socket; Check whether the socket is normally powered; Replace the backup fuse。

3.Q：What if the plug doesn't come out?

A：Before pushing the socket, all other types of keys should be in the recovered state and the keys should be ejected. First, press the button that needs to be pushed out, and then push it forward until the key is ejected.

4.Q：What if the plug automatically retracts when inserted into the socket?

A: You need to push the button to the end and eject, and the button will automatically lock the plug.

5.Q：What can I do if I can't charge my laptop?

A：The charger only charges one computer, and C1 or C2 ports can charge a laptop. C1 supports a maximum of 45W, C2 supports a maximum of 65W can support laptop charging, C1 requires some high-power charger charging is relatively slow. When the charger charges both the notebook and the mobile phone or tablet, the notebook chooses C1 or C2 port to charge, the mobile phone or tablet chooses C3 port to charge, at this time C1 or C2 output 45W maximum, C3 output 10W maximum。

6.Q: What if the grid signal is not good?

A: Please try to place the plug adapter in a wide, far metal part of your home

7.Q: GlocalMe global mobile network service coverage

A: GlocalMe global mobile network service portable WiFi products covering 200 + countries and regions, the concrete cover countries you can log in https://www.glocalme.com/ to view our officer.

8.Q:How do I verify that my destination supports the GlocalMe network service

A:You can find packages by destination on the Mall page of the APP. If the country or region cannot be found or there are no packages for sale, it is not supported in that country or region. You can also contact the online customer service consultation

9.Q: Why can't I activate the new plan?

A: 1. Please check if the plan you purchased covers the country or region, for example, the United States plan is not available in Canada;

2.Please try to restart the device and wait 1-3 minutes to connect the device WiFi to deactivate the package

08/Attention

Please read the instructions carefully before using this product!

· This product is only for overseas use and only for indoor use;

· This product is an electronic product, please avoid strong falls, collisions or falls

· Please do not disassemble, modify or short-circuit the product, otherwise it will lead to electric shock, fire or electrical damage:

· It is strictly prohibited to be exposed to overheat, undercold or humid environment. The optimal ambient temperature of the product is -5℃~30℃, and the optimal storage ambient temperature is -20℃~+85℃

· Please use a certified data cable to avoid affecting the charging speed and stability

· This product does not have a variable voltage function, in order to avoid damage to your equipment or other safety risks, please confirm

The rated voltage of your device is applicable to the power outlet voltage in your country;

· Regarding the use of travel adapters, each country has its own regulations, please confirm before use;

· This product is not grounded, only the use of ungrounded electrical equipment or double-insulated electrical equipment;

- This product can only withstand a maximum current of 10A, and cannot be replaced with fuses with higher rated current;
- When the product is not in use, please properly store the plug to avoid damage caused by accidental drop
- Suitable for safe use in areas with an altitude of 2000m and below;

Please read the instructions carefully before using this product!

- This product is only for overseas use and only for indoor use;
- This product is an electronic product, please avoid strong falls, collisions or falls
- Please do not disassemble, modify or short-circuit the product, otherwise it will lead to electric shock, fire or electrical damage:
- It is strictly prohibited to be exposed to overheat, undercold or humid environment. The optimal ambient temperature of the product is -5℃~30℃, and the optimal storage ambient temperature is -20℃~+85℃
- This product should not be used for more than 6 hours temporarily, and should not be used continuously for a long time
- Please use a certified data cable to avoid affecting the charging speed and stability
- This product does not have a variable voltage function, in order to avoid damage to your equipment or other safety risks, please confirm

The rated voltage of your device is applicable to the power outlet voltage in your country;

- Regarding the use of travel adapters, each country has its own regulations, please confirm before use;
- This product is not grounded, only the use of ungrounded electrical equipment or double-insulated electrical equipment;

- This product can only withstand a maximum current of 10A, and cannot be replaced with fuses with higher rated current;
- When the product is not in use, please properly store the plug to avoid

damage caused by accidental drop

· Suitable for safe use in areas with an altitude of 2000m and below;

The Company reserves the right to revise this product and its appearance and description at any time without prior notice.

RF exposure statement

RF exposure information: The Maximum Permissible Exposure (MPE) level has been calculated based on a distance of 20 cm between the device and the human body. To maintain compliance with RF exposure requirement, use product that maintain a 20cm distance between the device and human body.

EU Regulatory conformance

Hereby, UCLOUDLINK (SINGAPORE) PTE.LTD declares that the radio equipment type GLMR23A01 is in compliance with Directive 2014/53/EU and this product is allowed to be used in all EU member states.

FCC Regulatory conformance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause.

Undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Note: This equipment has been tested and complies with the limits for a

Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

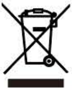
his equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur during installation. If the device does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is suggested to try to correct the interference by the following measures:

--Reorient or relocate the receiving antenna.

--Increase the distance between the equipment and receiver.

--Connect the equipment to an outlet on a different circuit to the receiver.

--Consult the manufacturer or an experienced radio/TV technician for help.



Information on the disposal and recycling of the device

This symbol (with or without a solid bar) on the device, batteries (if included), and/or the packaging, indicates that the device and its electrical accessories (for example, a headset, adapter, or cable) and batteries should not be disposed of as household garbage. These items should not be disposed of as unsorted municipal waste and should be taken to a certified collection point for recycling or proper disposal. For detailed information about device or battery recycling, contact your local city office, household waste disposal service, or retail store.

Disposal of the device and batteries (if included) is subject to WEEE. Directive Recast (Directive 2012/19/EU) and Battery Directive (Directive 2006/66/EC). The purpose of separating WEEE and batteries from other waste is to minimize the potential environmental impacts and human health risk of any hazardous substances that may be present.

Do not disassemble or modify, do not short-circuit, do not dispose in fire, do not expose to high temperature, be disable after soaking. Do not squeeze or bump the battery. Do not continue to use if serious.

深圳市优克联新技术有限公司

官网：www.glocalme.com

客服热线：+852-8191-2660(HK) / +86 400-699-1314（数字键1转售前服务，数字键3转售后服务）

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地址：中国深圳市南山区学府路深圳软件产业基地1栋A座3层

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